

# **NKN SERVICES**

## **Terms & Conditions**

1. Contracts are accepted on the basis that these terms and conditions will apply.
2. Quotations are given and contracts are accepted in good faith based on materials & labour being normally available. In the event of strikes, lockouts or any other disruptions or contingencies beyond the company's control, NKN Services shall not be held responsible for delays, breaches of contract or for any other loss or liability incurred by the customer through delayed or cancellation of contract.
3. The customer will provide reasonable access to enable works to be completed.
4. NKN Services will not accept any variations or alterations to the agreed contract unless confirmed in writing by NKN Services; any such variations or alterations may result in extra charges being made by the company to cover additional labour and material.
5. Full settlement is due to NKN Services on the final day of completion.
6. Payments can be made by cash, debit /credit card via PayPal, or directly by Bank Transfer. We **do not** accept cheques.
7. A charge of 5% will be added to your quote to cover charges incurred via PayPal. Payments made via Cash or Bank Transfer will not incur any additional fees.
8. Failure to settle in full on completion of work will result in interest being charged at 10% per month.
9. Continued non-payment will result in legal/court action. All goods shall remain the property of NKN Services until paid for in full by the customer.
- 10, OAP Discount – OAP must be over 65 years of age, Proof of age will be required via driving licence or passport with photo ID & must live at the address the works are being carried out at. \* Discount can be subject to change.
- 12, Disabled Discount – The disabled person must be in receipt of DLA/PIP on the higher rate for care or mobility. The award letter must be shown with clients name & must live at the address where the work is to be carried out. \* Discount can be subject to change.
- 13, Carer Discount – The carer must be in receipt of Carers Allowance & show proof of entitlement for the address where the work is to be carried out. \* Discount can be subject to change.